

20th November 2011

One Source Technologies Private Limited
859, 17th G Main Road, 5th Block
Rajajinagar,
Bangalore- 560 010

Dear Mr. Veeraraghavan

Re: One Source – Our Key source for success

Vikram on Millers Road, Bengaluru, is a Hospital that is humble, humane and honest in its offering

A different hospital, approach and experience, Vikram endeavors to make care an experiential journey with a simple formula of care = / > cure

*Backed by a unique **5T Advantage- Team-Talent-Technique-Technology-Treatment**, best in breed, Vikram is proud of its Advanced Tertiary Care Center in Central Bengaluru District, Millers road.*

*Created on **the core of patient & attendant centricity**, we call it the **VIKRAM Experience**.*

*Built on **a highly ethical platform**, we endeavor to bring about a refreshing change to the sector*

*With a slew of programs and initiatives, we have made **tertiary care healthcare available, accessible and affordable** and most importantly demystified medicine by making it **easy to understand, read and share***

*It gives us pride that our **brand delivers on its promise***

One of the key drivers for the brand to deliver on its promise is ONESOURCE.

We still recollect the crisis we faced in our project implementation and how your team jumped in with all passion to save us from an imminent threat of the project going awry!, **that was a true example of what a ' Friend in need ' is.**

Since April/May 2010 till now, what has been remarkable about you and your team has been the **"ownership"** in the hospital and **'walking the talk and going beyond the call of duty'** to make our dreams come true through a **very passionate participation.**

vikram hospital (bengaluru) pvt. ltd.

office : #112/113, 1st floor, embassy center, crescent road, bengaluru - 560 001. India
hospital : #71/1, millers road, bengaluru - 560 052. India

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It has been a remarkable eye opener for us to see a team like yours, **totally ethical, sincere and committed** to the cause and pursuing the purpose with lots of passion and zeal, Proactivity was your single biggest trait that pushed everyone to be on their toes and perform to perfection; in fact your team inspires us to continually improve and deliver better.

Many a challenge we faced in this arduous journey to completely revamp, reconfigure and recast the project and the proof that we overcame every one of them **and have a hospital that is very unlike a hospital for everyone to touch, feel , experience and believe** makes us truly proud and we hold our head high

Every time, one acknowledges, applauds and appreciates the hospital, a part of the credit always accrues to One Source forever!

Veera, Ramesh, Srikanth, This is your hospital and in hindsight it is so evident and clear that we made the right choice in choosing you as our project partners to develop the project and that you delivered beyond all expectations and that speaks volumes of the competency and capability of One Source!

Thank You!

With warm regards

For Team Vikram

Kannan Ramesh
Director and Strategist



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